

CEMETERIES & CREMATORIA ASSOCIATION OF WESTERN AUSTRALIA



19 January 2026

Dear CCAWA Member

Re: Nominations are open for the Peter Maclean Award 2026

It is with much pleasure that I invite you to be a part of the *Peter Maclean Award for 2026*.

The Award is presented annually to '*any employee of a CCAWA member who has performed above and beyond the call of duty in providing excellence in customer service.*' It is presented in recognition of Peter Maclean, who was a past CEO of Metropolitan Cemeteries Board, ACCA Association President and a highly valued, committed and driven member of the Executive Committee, and who during his working life had a gift for providing outstanding industry service.

In recognising Peter's continuous contribution to the Association and the Industry, this Award is a fitting tribute to appropriately recognise a person who has provided exceptional service to their cemetery and/or crematoria via co-ordination and maintenance within the cemetery industry. It also supports the promotion and improvement in excellent customer service delivered by CCAWA members.

The Award is kindly sponsored by CCAWA Major Sponsors including: Arrow Bronze, Chronicle, Everlon, Final Touch (Australia), Hyqual Australia, Phoenix Foundry, PlotBox and the Australasian Cemeteries & Crematoria Association (ACCA).

This document includes further background to the award and a nomination form. We seek your support in identifying an appropriate candidate/s and nominating them for the 2026 *Peter Maclean Award* to be presented at the 2026 AGM and one day seminar.

Yours sincerely,

Mrs. Christine McGrath
President

PETER MACLEAN AWARD 2026



Background & Purpose

Peter Maclean joined the then Karrakatta Cemetery Board on the 5th July 1976 and retired on the 7th January 2011. Peter was a past Association President and a highly valued, committed and driven member of the Executive Management Committee. Additionally, he was fortunate to be gifted with outstanding customer service skills.

Following Peter Maclean's retirement, the CCAWA Executive determined that a most fitting tribute would be to create an Industry Award recognizing outstanding industry service to the West Australian community – *The Peter Maclean Award*.

The award is presented annually to '*Any employee of a CCAWA Member in a non-executive role who embodies these values, and who has performed above and beyond the call of duty in providing excellence in industry service.*'

Please note this award is not open to nominations from executive or upper management positions.

It also supports the promotion and improvement in excellent customer service delivered by CCAWA members.

The criteria below are guidelines to take into consideration when nominating a person that best reflects customer service excellence:

- *An aptitude for the industry*
- *Have introduced a new innovation in customer service, operations, product development or marketing*
- *Are likely to contribute or already have contributed to the wider industry community*
- *Demonstrates creativity, or resourcefulness when assisting customers*
- *Welcoming and friendly to all customers*
- *Genuinely dedicated to providing great customer service*
- *A good professional role model for others to follow*
- *Committed to improving service quality*
- *Ambassador for their organization*

Who can nominate

Nominations will be accepted from the public and industry members and must be seconded by a CCAWA member.

: Remember, that if you feel that you, or someone you know within the industry is worthy of recognition then nominate them now. The winners name added to the perpetual plaque is a constant reminder of your passion and service to the industry.

Timing

The award will be presented at CCAWA's One Day Annual Seminar and AGM in 2026.

Nominations must be received by the CCAWA Secretary, Mrs. Anne Dixon email: ccawasecretary@gmail.com no later than 5.00pm on **Friday, 20th February, 2025**.

Nomination forms

Nomination forms are distributed to all members and additional forms are available from the CCAWA website.

Selection

The CCAWA Executive Committee will determine the Award recipient and their decision shall be final and no correspondence shall be entered into.

Recognition

The winner will receive:

- The successful applicant will be awarded full registration to the Cemeteries and Crematoria Association 'one day annual seminar' with two night's accommodation and Friday night dinner.
- Full registration to the annual ACCA Conference including flights and accommodation. (The 2026 ACCA conference will be held on the Gold Coast, Queensland at a venue to be announced).
- A perpetual trophy which will be retained until the next Annual General Meeting/ One Day Seminar in 2027.
- A personal trophy to keep.
- A certificate of recognition from the CCAWA Executive Management Committee.

PETER MACLEAN AWARD 2026

NOMINATION FORM

Award Period: Covering service delivered during the 12 months ending December 31, 2025

Award Announcement: The award winner will be announced at the CCAWA One Day Seminar/ AGM on 17th April 2026.

NOMINATIONS MUST BE RECEIVED BY THE CCAWA SECRETARY, ON OR BEFORE 5.00 PM ON FRIDAY 20TH FEBRUARY 2026

Mrs. Anne Dixon
CCAWA Secretary
Email: ccawasecretary@gmail.com

THANKING ALL MAJOR SPONSORS FOR
2026



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